

Dear Northcoast Marine,

February 17, 2006

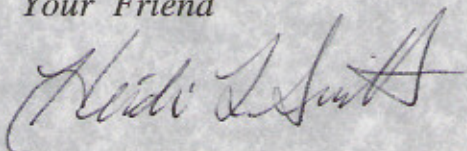
I just had to stop and tell you all how much I miss your company, and the excellent education that I received at your school. After attending the basic and advanced classes, I was committed even before returning home, to signing up for whatever other classes you offered. You have proved yourselves to be totally and genuinely interested in not just taking money to teach a class, but to make sure that we **all** learned, (some at different paces) to be quality canvas makers and shrewd business people!

The "service after the sale" so to speak, also shows the level of character that **you all** have. The fact that you take time out of your busy schedule to answer questions we may have after returning home, is so very helpful and appreciated! As you know I have attended every class you now offer, and in commiserating with other students while at class and now keeping in touch as we've returned home, the one constant that we all agree on, is how much you really care about whether we succeed or not, and how much you have taught and helped us all. No matter what ability level we may be at currently, we have all benefitted.

So from the bottom of my heart, thank you! And know that I care personally about each and every one of you! I hope to see you all again soon. I'm making lots of progress, with both canvas and upholstery work, and I'm so happy to have found you!

Again my sincerest Thanks!

Sincerely
Your Friend

A handwritten signature in cursive script that reads "Heidi Smith". The signature is written in dark ink and is positioned above the printed name.

Heidi Smith

P.S. Please feel free to add me to your list of references as I would be happy to report to anyone, that attending your classes would be **MOST** advantageous! Also I'm taking pictures of my work and am anxious to send them to you.